

## NURSE SUMMARY

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- Caring and compassionate social work professional with 10+ years of experience in patient advocacy, case management and counseling.
- Collaborated with interdisciplinary teams to provide comprehensive care to patients, resulting in a 75% increase in patient outcomes at University Hospital.
- Developed and implemented psychoeducation programs for patients and families, resulting in a 70% increase in patient engagement and satisfaction at Oak Street Clinic.
- Developed and implemented a community outreach and education program to raise awareness about health issues and available resources in the community in 2021.

## WORK EXPERIENCE

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### UNIVERSITY HOSPITAL

- Provided case management services to 250+ patients annually, resulting in a 95% success rate in discharge planning and coordination.
- Advocated for patients and families to ensure their needs were met, resulting in a 90% satisfaction rate.
- Collaborated with interdisciplinary teams to provide comprehensive care to patients, resulting in a 75% improvement in patient outcomes.

### SOCIAL WORKER

*January 2018 - Present*

### OAK STREET CLINIC

- Conducted biopsychosocial assessments for 200+ patients annually, resulting in a 80% success rate in treatment planning.
- Coordinated with the nursing staff to monitor patient progress and develop treatment plans, resulting in a 85% improvement in patient outcomes.
- Developed and implemented psychoeducation programs for patients and families, resulting in a 70% increase in patient engagement and satisfaction.

### MEDICAL SOCIAL WORKER

*November 2015 - January 2018*

### ABBY MENTAL HEALTH CENTER

- Provided crisis counseling services to 100+ patients annually, resulting in a 90% success rate in deescalating crises and preventing hospitalization.
- Conducted suicide risk assessments and developed safety plans for high-risk patients, resulting in a 60% reduction in suicide attempts.
- Coordinated with community resources to provide ongoing support and treatment for patients, resulting in a 80% success rate in long-term recovery.

### CRISIS INTERVENTION COUNSELOR

*June 2013 - November 2015*

## EDUCATION

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### INDIANA STATE UNIVERSITY

### BACHELOR'S IN SOCIAL WORK

*August 2009 - May 2013*

### SHORTRIDGE HIGH SCHOOL

### HIGH SCHOOL DIPLOMA

*August 2005 - May 2009*

## SKILLS

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Communication  
Collaboration  
Problem Solving  
Critical Thinking  
Microsoft Office Suite  
Fluent in Spanish

## INTERESTS

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In my free time, I like to stay active and enjoy hiking and exploring new areas. I also volunteer at local hospitals and clinics to give back to my community, and enjoy reading and writing about mental health topics.