

# **Nurse Summary**

- · Compassionate nurse with 7+ years of experience in various clinical settings with a track record of over 95% patient satisfaction rate.
- · Achieved a 97% patient satisfaction rate, exceeding the target rate of 90%, at Central Medical Center.
- · Reduced falls by 30% at MVM Health Network by implementing and monitoring a fall prevention protocol, resulting in a safer patient environment.
- · Named Volunteer of the Month 3 consecutive months at American Red Cross.

# **Work History**

## **Registered Nurse Central Medical Center**

September 2020 - Present

- · Managed a patient load of 8-10 patients per shift in a busy medical-surgical unit, ensuring timely and efficient care delivery.
- · Achieved a 97% patient satisfaction rate as measured by HCAHPS surveys, exceeding the hospital's target of 90%.
- · Reduced readmissions by 20% by collaborating with interdisciplinary teams to develop and implement effective care plans.

#### **Charge Nurse MVM Health Network**

February 2018 - September 2020

- · Coordinated care for up to 35 patients per shift in a long-term care setting, supervising and delegating tasks to nursing assistants and other staff.
- · Reduced falls by 30% by implementing and monitoring fall prevention protocols, resulting in a safer environment for patients.
- · Developed and implemented an education program for nursing assistants, resulting in a 90% reduction in medication errors.

## **Registered Nurse Northwestern Hospital**

June 2016 - February 2018

- · Assisted physicians in outpatient procedures, including administering medications, monitoring patients, and providing patient education.
- · Maintained accurate and detailed patient records, ensuring compliance with HIPAA regulations and clinic policies.
- · Improved patient education by developing and implementing a diabetes education program, resulting in a 40% improvement in patients' self-management skills.

## **Education**

**Bachelor of Science - Nursing University of Vermont** 

August 2012 - May 2016

**High School Diploma** Windsor High School August 2008 - May 2012

#### **Skills**

Communication 

**Patient Care** 

**Time** Management

**Problem Solving** 

Collaboration

**Clinical Skills** 

### **Interests**

In my free time, I enjoy hiking and practicing yoga to maintain a healthy work-life balance. I am also an active volunteer with the American Red Cross, providing disaster relief services to those in need.